

2020/21 Supply Chain Quality Improvement Plan (QIP)



Owner							
	Improvement Focus (EIF reference)	Intent - KPI's / Objectives	Implementation - Action	Lead	Review	Impact - Progress	BRAG
1			•		Quarter 1		
					Quarter 2		
					Quarter 3		
					Quarter 4		
2			•		Quarter 1		
					Quarter 2		
					Quarter 3		
					Quarter 4		
3			•		Quarter 1		
					Quarter 2		
					Quarter 3		

BRAG Rating Key:

Black = Action(s) not started not due
 Red = No progress on action(s) and KPI at risk of not being achieved
 Amber = Some progress on action(s) and KPI expected to be met
 Green = Good progress on action(s) and KPI being met or exceeded.

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Professional Training
Solutions

4	Improvement Focus (EIF reference)	Intent - KPI's / Objectives	Implementation - Action	Lead	Review	Impact - Progress	BRAG
					Quarter 4		
4			•		Quarter 1		
					Quarter 2		
					Quarter 3		
					Quarter 4		
5			•		Quarter 1		
					Quarter 2		
					Quarter 3		
					Quarter 4		
6			•		Quarter 1		
					Quarter 2		
					Quarter 3		

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					Quarter 4		
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	Improvement Focus (EIF reference)	Intent - KPI's / Objectives	Implementation - Action	Lead	Review	Impact - Progress	BRAG
7			•		Quarter 1		
					Quarter 2		
					Quarter 3		
					Quarter 4		
8			•		Quarter 1		
					Quarter 2		
					Quarter 3		
					Quarter 4		
9			•		Quarter 1		
					Quarter 2		
					Quarter 3		

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				Quarter 4		
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